



## Department of Paediatrics and Adolescent Medicine

The University of Hong Kong

## Queen Mary Hospital

## The Children's Center for Cancer and Blood diseases

### Ward Information

~~~~~  
**To Care With Expertise  
To Cure with Empathy  
To Serve with Excellence**  
~~~~~

### Ward Information ~~~~~

The Children's Center for Cancer and Blood disease is located at K8N ward. It provides service for paediatric haematology, oncology and bone marrow transplantation. It is also a center for clinical teaching and research. Private patient service is available in the center, please approach nurse for detail information.

### Ward Staff ~~~~~

- The multidisciplinary team comprises of paediatricians, nurses, allied health and supporting staff.
- We aim to provide comprehensive treatment and quality patient care.
- The name of responsible doctors and nurses are displayed on the duty board for reference.

### Admission Information ~~~~~

- Please provide valid identity document for registration.
- Please inform doctor of any medication being used at home and history of drug allergy. Do not give private medication or ointment to your child during hospitalization unless agreed by responsible doctors.
- Please bring along toiletries such as tissue paper, bath lotion and diapers for your child. For older kids, you may need to bring toothbrush, toothpaste, comb, toys and books (labeled with your child's name)
- If your child has any symptoms such as fever, running nose, cough, diarrhea, or contacted chickenpox, measles, please inform nurse before entering the ward. Special isolation precaution would be arranged.

### Dietetics ~~~~~

- Hospital will provide meals for your child. Please let us know if your child has any food allergy or food preference.
- Special menu is available in the ward to improve sick children's appetite. Please order meals before 3 p.m. each day.
- Please follow dietary advise if your child need special diet.
- Microwave is available for reheating of food of patients. Please approach our staff if you need any assistance.
- Home-made food is not recommended because of high risk bacterial contamination.
- We encourage breast-feeding for babies and formula milk is also available in ward.

### Meal Time

Breakfast	Lunch	Dinner
7:00 a.m.	12:00 noon	5:30 p.m.

### Visiting Information ~~~~~

- Visitors are limited to parents only to minimize the risk of infection. The visiting time is 24hrs, one visitor is allowed at night time. For any special visiting, please approach nurses for arrangement.
- Visitors are advised not to go inside the ward if he/she has the following symptoms such as fever, running nose, cough, diarrhea or contacted chickenpox, measles.

- Folding beds are available for night visitors. The time for use is: 22:30 – 07:00hr. Please prepare your own beddings.
- Please perform hand hygiene before and after visiting your child.
- **Please do not perform the following behaviour inside the ward:**
  - Smoking.
  - Taking photographs.
  - Using mobile phone.
  - Charging or using electrical appliances.
  - Eating or drinking.
  - Using patient's washroom or washing clothes.
  - Reading medical records.
  - Giving tips or gifts to staff.

### **Patient Safety** ~~~~~

- Please raise all bedside rails whenever you leave your child on bed.
- Please do not leave your child running around or stay on the window sill.
- To prevent child falling from the bed, we may put on a safety jacket for your child.
- Please do not bring your child away from ward or to cafeteria during hospitalization.
- Please do not bring in flowers, glass container, thermoflask or sharp objects to the ward.

### **Doctors Round Time** ~~~~~

- Monday to Friday: Around 09:00hr and 16:00hr
- Saturday, Sunday and Public Holidays: Around 09:00hr.
- During doctors round, you are encouraged to enquire the progress of your child's medical condition. You can make an appointment with doctors for detail discussion of medical treatment.

### **Ward Facilities** ~~~~~

- Toys, books, videos, TV games and computers are available for patient use.
- Play specialists' service from Monday to Friday afternoon.
- Voluntary services and regular visit from parents support group are available for enhancing knowledge of diseases.

### **Discharge Information** ~~~~~

- Please settle the hospital fees at the Account Office and collect medication at the pharmacy before discharge.
- Please follow the instructions on medication advice and follow up appointment.
- Nurses may arrange different appointment upon discharge such as community nursing service, physiotherapy, radiation therapy or purchase of medical consumables etc.
- Please inform doctor in-charge if you need an admission or sick leave certificate.
- Please approach nurses for information if you require a medical report which will be charged by the hospital.

### **Other Facilities and Supporting Services**

Parents should take care of their health so that they can provide optimal care for their children.

#### **Waiting Area**

Waiting area is located at the entrance of the ward. Please keep the place clean. Smoking, eating or drinking is not allowed.

#### **Cafeteria and 24 hours Convenient-store**

A self-service cafeteria is located on the 1/F Block K, the opening hour is from 07:00 hr – 22:00hr. 24hours convenient-store is located on G/F Block K.

#### **Washroom**

Public washrooms are located outside the ward and on the 1/F Block K.

#### **Chaplain Services**

The hospital has chaplain, pastor and priest services. Patient may approach nurse for arrangement if needed.

#### **Social Welfare & Psychological Counseling Service**

Please contact nursing staff in the ward for detailed information regarding social welfare assistance & psychological counseling service.

#### **Patient Resource Centre & Co-op Shop**

It is located on the 2/F, Block K and G/F, block S respectively.

#### **Admission Office**

G/F Main Block: 07:30hr – 14:30hr  
A&E Department: 14:30hr – 07:30hr.

#### **Pharmacy & Account Office**

They are located on 1/F, Block S

#### **Patient Relation Officer**

We welcome your valuable suggestions and opinions. For enquiries please contact:  
Nurse in-charge (K8N): 2255 3445  
Hospital PRO: 2255 4956