



Department of Paediatrics and Adolescent Medicine
兒 童 及 青 少 年 科 學 系



*Department of Paediatrics
and Adolescent Medicine
The University of Hong Kong*

Queen Mary Hospital

**General & Private
Paediatric Wards**

To Care with Expertise To Cure with Empathy

To Serve with Excellence



Ward Information

General Paediatric wards are located at K7N & K7S. It provides service for patients from 1 month old to 18 years old. Patients with infectious symptoms will be admitted to K7N. Please put on a mask when entering K7N. Private rooms are located at K7S. Please approach nurse for information.

Ward Staff

The multidisciplinary team comprises of Paediatricians, nurses, allied health and supporting staff.

We aim to provide comprehensive treatment and quality care to the patient. There is a duty board at the nurse's station, showing the names of doctors and nurses who are on duty.

Admission Information

Please provide valid identity document for registration.

Please inform the doctors of any medication being used at home, any disease or drug allergy history. Please don't give any private medication to your child during hospitalization unless allowed by the doctor.

Please bring along toiletries such as tissue paper, bath lotion and diapers for your baby. For older kids, you may need to bring toothbrush, toothpaste, comb, toys & books. (labeled with your child's name). The hospital will not take any responsibility for lost of personal belongings.

Dietetics

When your child is allowed to feed, the hospital will provide meals. Please let us know if there is any known food allergy and food preference.

If your child needs a special diet, please follow the diet as prescribed by the dietitian. Please let us know if you wish to bring in any food or drinks for your child.

For infants, we encourage mothers to breast feed their babies. For reasons that your baby cannot be fed with breast milk, we will provide formula milk.

Meal Time

| | | | | |
|-----------|----------|---------|---------|---------|
| Breakfast | Snacks | Lunch | Snacks | Dinner |
| 7:00 am | 10:30 am | 12 Noon | 3:00 pm | 6:00 pm |



Visiting Information

The visiting hours: Please follow individual paediatric ward instruction

Please turn off your mobile phone before entering the ward to avoid interference with the medical equipment.

Please do not leave your handbags and valuables unattended.

Please do not leave valuable and bulky items in ward.

Please do not smoke, eat or drink in the ward.

Please approach nurses for patient's information; do not read from the medical records.

Please do not tamper with any of the medical equipment.

Children Safety

Please lift up all bedside rails whenever you leave your child.

To prevent child falling from the bed, we may use a safety vest.

Please do not take your child outside the ward or to the cafeteria.

Please do not leave flowers, glass containers or sharp objects around.

Please wash your hands before and after touching your child.

Doctor's round time (around 9am from Monday – Sunday)

If you want to see the doctor in charge, please come at 9am during the daily ward round or arrange with the nurse for an appointment.

Discharge Information

Please settle the hospital fees at the Account Office and collect the medication at the Pharmacy before discharge.

Please follow the nurse's instructions on how to take medication and follow-up appointment.

A discharge slip will be given to you.

If you need an admission / sick leave certificate, please inform the doctor in charge before discharge.

If you need a medical report, please approach nurses for information. A fee will be charged.

Eating, smoking, taking photos, use of mobile phone and private electric appliances are prohibited in ward



Other facilities and supporting services

Parents should take care of their health so that you can provide optimum care for your child.

Waiting Area

Waiting area is located at the entrance and public phone is available there. Ensure hygienic environment. No smoking, eating or drinking is allowed.

Cafeteria and 24 hours mini-store

☺ A self-service cafeteria is located on the 1/F Block K, and the opening hours are from 7am to 10pm. 24hours mini-store is location on G/F Block K.

Washroom

♂ ♀ Public washrooms are located outside the ward and on the 1/F Block K.

Chaplain Services

The hospital has hospital chaplain, pastor and priest. You can approach nurses for the service.

Social Welfare & Psychological counseling Service

♥ Please contact nursing staff in the ward for detailed information regarding the social welfare assistance & psychological counseling service.

Patient Resource Centre / Co-op Shop

😊 It is located on the 2/F Block K / G/F Block S

Admission Office

📞 G/F Main Block (7:30am to 2:30pm)

A&E Department (2:30pm to 7:30am) **Pharmacy & Accounts office**

➤ Located on 1/F Block S

Patient Relation Officer

You are welcomed to give suggestions and opinions via PRO **22554956**