



Department of Paediatrics and
Adolescent Medicine

兒 童 及 青 少 年 科 學 系

Queen Mary Hospital

Neonatal Intensive Care Unit

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To Care with Expertise      To Cure with Empathy

To Serve with Excellence

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Ward Information ~~~~~

Neonatal Intensive Care Unit (NICU) is located at K10N & K10S wards. It provides services for premature babies and babies below 1 month. There are various emergency monitoring, treatment & care. When the baby's condition becomes stable, he/she will be transferred to the Special Care Baby Unit or referring hospital for further treatment and care.

**We have Private Patient Services,
please approach nurses for details.**

Ward staff ~~~~~

The multidisciplinary team comprises of Paediatricians, Surgeons, Nurses, Allied Health and supporting staff.

We aim to provide comprehensive treatment and quality care to patients.

There is a duty board showing the names of doctors and nurses who are on duty.

**TO PREVENT INTERFERENCE
TO MEDICAL EQUIPMENT
USE OF MOBILE PHONE &
PRIVATE ELECTRICAL
APPLIANCES ARE PROHIBITED**

Admission Information ~~~~~

On admission, please provide baby's immunization card, birth certificate if available, and mother's ID card.

Please inform the doctors for any medication being used at home, and history of drug allergy.

Please do not give any medication to baby without medical approval.

For breast feed mother, please tell the paediatrician for any kind of drug that you are taking.

Please bring along toiletries such as tissue paper, bath lotion and diapers for your baby. You may also bring in a music box, or cassette tapes (labeled with your baby's name). The hospital will not take any responsibility for lost of personal belongings.

Milk Feeding ~~~~~

We encourage breast-feeding. For any reasons that your baby cannot feed by breast milk, we will provide formula milk to him / her.

Breast Feeding Room is available in K10N.

Visiting information ~~~~~

The visiting hours is from 3pm to 8pm daily. **Parents only.**

★ Special arrangement for critically ill baby.

★ For baby who stays in the ward over 1 month, parents can bring grandparents to visit from 4pm to 6pm during weekends and public holidays. One visitor at each time and must be accompanied by father or mother. Please arrange with nursing staff before visit.

★ Please turn off your mobile phone before entering the ward to avoid interference with the medical equipment.

To ensure patient safety:

★ Please lock the incubator doors properly and do not walk around in ward area when holding the baby.

★ Please perform hand hygiene inside the cubicle before and after visiting your baby.

★ Please approach nurses for patient's information; do not read from the medical records.

★ Please do not tamper with any of the medical equipment.

★ Please do not smoke, eat or drink in the ward.

★ Please do not leave your handbags & valuables unattended.

★ Please do not leave any valuables or bulky items in the hospital.

Doctor's round time ~~~~~

Paediatrician's round – 9:00am & 4:30pm

Surgeon's round – 8:00am & 6:00pm

Saturday, Sunday & PH – 8:30am

You are requested to leave the ward during doctors' round, or when there is a medical / nursing procedure.

★ If you wish to discuss with the doctor about the progress of your baby, please ask the nurse to arrange an appointment for you.

★ If you have special reasons & cannot visit during the visiting hours, you may call the NICU hotline (8A-8P)

2255 5985 K10S

2255 5988 K10N

to enquire the general condition of your baby. Nurse will answer your call when available.

★ To ensure patient's confidentiality, please note that we would check your ID no./ passport no. for every call you make to the hotline.

★ Please inform the doctor in charge if you need an admission / sick leave certificate

★ Please approach nurses for information if you need a medical report. A fee will be charged.

Other facilities and supporting services

Parents should take care of their health so that you can provide optimum care for your baby.

Waiting Area

✈ Waiting area is located at the entrance and public phone is available there. Ensure hygienic environment. No smoking, eating or drinking is allowed.

Cafeteria and 24 hours mini-store

☪ A self-service cafeteria is located on the 1/F Block K, and the opening hours are from 7am to 10pm. 24hours mini-store is location on G/F Block K.

Washroom

♂ ♀ Public washrooms are located outside the ward and on the 1/F.

Chaplain Service

✝ The hospital has hospital chaplain, pastor and priest. You can approach nurses for the service.

Social Welfare & Psychological counseling Service

♥ Please contact nursing staff in the ward for detailed information regarding the social welfare assistance & psychological counseling service.

Patient Resource Centre / Co-op Shop

☺ It is located on the 2/F Block K / G/F Block S

Admission Office

📞 G/F Main Block (7:30am to 2:30pm)
A&E Department (2:30pm to 7:30am)

Pharmacy & Accounts office

➤ Located on 1/F Block S

Patient Relation Officer

You are welcomed to give suggestions and opinions via PRO **22554956**