



Department of Paediatrics and Adolescent Medicine

兒童及青少年科學系

Queen Mary Hospital

Paediatric Intensive

Care Unit



To Care with Expertise To Cure with Empathy

To Serve with Excellence



Ward Information ≈≈≈≈≈≈≈≈≈≈≈≈≈

Paediatric Intensive Care Unit (PICU) is located at K10S ward. It provides services for patients from 1 month to 18 years old.

There are various emergency monitoring and life saving equipment. Patients who stay here will have intensive monitoring, treatment & care. When patients' condition become stable, he/she will be transferred to the general ward/referring hospital for further treatment and care.

We have Private Patient Services, please approach nurses for details.

Ward staff ≈≈≈≈≈≈≈≈≈≈≈≈≈≈≈≈≈≈

The multidisciplinary team comprises of Paediatricians, Surgeons, Nurses, Allied Health and supporting staff. We aim to provide comprehensive treatment and quality care to patients. There is a duty board showing the names of doctors and nurses who are on duty.

TO PREVENT INFTERFERENCE
TO MEDICAL EQUIPMENT
USE OF MOBILE PHONE &
PRIVATE ELECTRICAL
APPLIANCES ARE PROHIBITED

Admission Information

On admission, please provide the child's birth certificate or ID card.

Please inform the doctors of any medication being use at home, any history of drug allergy. Please do not give private medications to your child without medical approval.

Please bring along toiletries such as tissue paper, bath lotion and diapers for your baby. For older kids, you may need to bring toothbrush, toothpaste, comb, slippers, toys & books. You may also bring in music box, or cassette tapes (labeled with your child's name). The hospital will not take any responsibilities for lost of personal belongings.

When your child is allowed to feed, the hospital will provide meals. please let us know if there is any known food allergy and food preference. If your child needs a special diet, please follow the diet as prescribed by the dietitian. Please let us know if you wish to bring in any food or drink for your child.

Visiting information ≈≈≈≈≈≈≈≈

The visiting hour started from 3pm to 8pm daily. Parents only.

- **★**Special arrangement for critically ill patients.
- **★** For patients who stay in the ward over 1 month, you can bring family members to visit from 4pm to 6pm during weekends and public holidays. One visitor at each time and must be accompanied by father / mother. Please arrange with nursing staff before visit.
- ★ Please turn off your mobile phone before entering the ward to avoid interference with the medical equipment.

To ensure patient safety:

- * When child is in the bed / cot, be sure that the bedside rails are pulled up and locked securely before leaving.
- * Don't run inside the ward or climb over the window bay.
- ★ Please perform hand hygiene inside the cubicle before and after visiting your child.
- ★ Please approach nurses for patient's information; do not read the medical records.
- ★ Please do not tamper with any of the medical equipment.
- * Please do not smoke, eat or drink in the ward
- ★ Please do not leave your handbags & valuables unattended.
- ★ Please don't leave any valuables or bulky items in the hospital.

Doctor's round time

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# Paediatrician's round – 9:00am & 4:30pm Surgeon's round - 8:00am & 6:00pm For Saturday, Sunday & PH - 8:30am

Please leave the ward during doctors' round, or when there is a medical / nursing procedure.

- **★** If you wish to discuss with the doctor about the progress of your child, please ask the nurse to arrange an appointment for you.
- **★**If you have special reasons & cannot visit during the visiting hours, you may call the PICU hotline (8A-8P)

#### 2255 5985

to enquire the general condition of your child. Nurse will answer your call when available.

- ★To ensure patient's confidentiality, please note that we would check your ID no./ passport no. for every call you make to the hotline.
- ★ Please inform the doctor in charge if you need an admission / sick leave certificate.
- ★ Please approach nurses for information if you need a medical report. A fee will be charged.

# Other facilities and supporting services

Parents should take care of their health so that you can provide optimum care for your child.

### **Waiting Area**

A Waiting area is located at the entrance and public phone is available there. Ensure hygienic environment. No smoking, eating or drinking is allowed.

#### Cafeteria and 24 hours mini-store

♠ A self-service cafeteria is located on the 1/ F Block K, and the opening hours are from 7am to 10pm. 24hours mini-store is location on G/F Block K.

#### Washroom

Public washrooms are located outside the ward and on the 1/F Block K.

## **Chaplain Services**

The hospital has hospital chaplain, pastor and priest. You can approach nurses for the service.

## Social Welfare & Psychological counseling Service

Please contact nursing staff in the ward for detailed information regarding the social welfare assistance & psychological counseling service.

## Patient Resource Centre / Co-op Shop

© It is located on the 2/F Block K / G/F Block S

#### **Admission Office**

<sup>⊕</sup> G/F Main Block (7:30am to 2:30pm) A&E Department (2:30pm to 7:30am)

# **Pharmacy & Accounts office**

Located on 1/F Block S

#### **Patient Relation Officer**

You are welcomed to give suggestions and opinions via PRO 22554956