



Department of Paediatrics and
Adolescent Medicine

兒 童 及 青 少 年 科 學 系

Queen Mary Hospital

Special Care

Baby Unit

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To Care with Expertise      To Cure with Empathy

To Serve with Excellence

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Ward Information ~~~~~

Special Care Baby Unit (SCBU) is located at K10S, K10N wards.

It provides service for neonates below one month old. If your baby requires intensive observation / treatment, he / she will be transferred to the Neonatal Intensive Care Unit for further management.

**We have Private Patient Services,
please approach nurses for details.**

Ward staff ~~~~~

The multidisciplinary team comprises of Paediatricians, Surgeons, Nurses, Allied Health and supporting staff.

We aim to provide comprehensive treatment and quality care to patients.

There is a duty board showing the names of doctors and nurses who are on duty.

**TO PREVENT INTERFERENCE TO
MEDICAL EQUIPMENT
USE OF MOBILE PHONE &
PRIVATE ELECTRICAL
APPLIANCES ARE PROHIBITED**

Admission Information ~~~~~

On admission, please provide baby's immunization card, birth certificate if available, and mother's ID card.

Please inform the doctors for any medication being used at home, and history of drug allergy. Do not give private medication to your baby without medical approval.

For breast feed mother, please tell the paediatrician for any kind of drug that you are taking.

Please bring along toiletries such as tissue paper, bath lotion and diapers for your baby. You may also bring in a music box, or cassette tapes (labeled with your baby's name). The hospital will not take any responsibility for lost of personal belongings.

Milk Feeding ~~~~~

We encourage breast-feeding. For any reasons that your baby cannot feed by breast milk, we will provide formula milk to him / her.

Breast Feeding Room is available in K10N.

Arrange for Home leave ~~~~~

Parents can discuss with the doctor about home leave. Parents need to sign an undertaking form and agree to reserve the bed and the payment during home leave period.

Visiting information ~~~~~

The visiting hour started from 3pm to 8pm daily.

🔊 Visitors are limited to parents only so as to ensure baby safety and minimize risk of infection.

★ Please turn off your mobile phone before entering the ward to avoid interference with the medical equipment.

★ Please perform hand hygiene inside the cubicle before and after visiting your child.

★ Please lock the incubator doors properly and do not walk around in ward area when holding the baby.

★ Please approach nurses for patient's information; do not read from the medical record.

★ Please do not tamper with any of the medical equipment.

★ Please do not smoke, eat or drink in the ward.

★ Please do not leave your handbags and valuables unattended.

★ Please do not leave any valuables and bulky items in the hospital.

Doctor's round time ~~~~~

Paediatrician's round – 9:00am & 4:30pm

Surgeon's round – 8:00am & 6:00pm

Saturday, Sunday & PH – 8:30am

You are requested to leave the ward during doctors' round, or when there is a medical / nursing procedure for the patients.

If you wish to discuss with the doctor about the progress of your baby, please ask the nurses to arrange an appointment for you.

Discharge Information ~~~~~

Please settle the hospital fees at the Account office and collect the medication at the Pharmacy before discharge.

Please follow the proper instructions on how to take medication and follow-up appointment. A discharge slip will be given to you.

Please inform the doctor in charge if you need an admission / sick leave certificate

Please approach nurses for information if you need a medical report. A fee will be charged.

Other facilities and supporting services

Parents should take care of their health so that you can provide optimum care for your baby.

Waiting Area

🚶 Waiting area is located at the entrance and public phone is available there. Ensure hygienic environment. No smoking, eating or drinking is allowed.

Cafeteria and 24 hours mini-store

🍽️ A self-service cafeteria is located on the 1/ F Block K, and the opening hours are from 7am to 10pm. 24hours mini-store is location on G/F Block K.

Washroom

🚻 Public washrooms are located outside the ward and on the 1/F Block K.

Chaplain Services

✝️ The hospital has hospital chaplain, pastor and priest. You can approach nurses for the service.

Social Welfare & Psychological counseling Service

♥️ Please contact nursing staff in the ward for detailed information regarding the social welfare assistance & psychological counseling service.

Patient Resource Centre / Co-op Shop

😊 It is located on the 2/F Block K / G/F Block S

Admission Office

🏠 G/F Main Block (7:30am to 2:30pm)
A&E Department (2:30pm to 7:30am)

Pharmacy & Accounts office

➤ Located on 1/F Block S

Patient Relation Officer

You are welcomed to give suggestions and opinions via PRO **22554956**